

SCRUM TEAM LEADER (CM-SPOC)

Syllabus

Our goal at CertMind is to certify the skills of professionals who perform in the context of Technology. To achieve this, we seek to ensure that professionals demonstrate their skills and knowledge by applying an International Certification Exam.

The purpose of **Scrum Team Leader Certification** is to confirm that the professional has the knowledge and foundations necessary to develop the skills as agile coach in teams, as well as clearly understand how to orient agile initiatives within work teams.

Who should take this test?

This exam is ideal for people interested in driving agile initiatives in their work teams or projects, or who are involved in staff leadership.

Roles such as: Scrum Masters, business coach, project managers and leaders, business managers and analysts, consultants and IT architects.

Recommended training time

12 hours, segmented into 3 sessions of approximately 4 hours.

Certification Exam Format

- Type: Exam with 40 questions, multiple selection and with only answer.
- Running time: 60 minutes.
- Minimum note to approve: 28/40 or 70%
- Additional time: If the professional does not take the exam in their native language, they will have an additional 15 minutes to complete the exam and is also allowed to use a dictionary.
- Pre-request: It is highly recommended that the professional attend a formal training of Scrum Team Leader and also have experience in team leadership.
- Supervision: Yes.
- Modality: The exam is available online.
- Certification Renewal: 30 PUC's (Professional Update Credits) is required every 3 years for certification renewal.



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In order to ensure the minimum skills and knowledge that can be applied in a real-world environment of implementation of the methodology, the review addresses the following topics:

Module 1: Contextualization

In this module, the professional must demonstrate their knowledge of the context of agile methodologies, their approach and use.

- 1.1 Scrum Basics and Contextualization
- 1.2 The role of the Scrum Master
- 1.3 Agility in teams
- 1.4 Leadership and team management

Module 2: Agile Coach Profile

In this module, the professional must demonstrate their knowledge of the context of agile methodologies, their approach and use.

- 2.1 Competence framework of a good agile coach
- 2.2 Listening
- 2.3 Curiosity
- 2.4 Observation
- 2.5 Language use
- 2.6 The Scrum Master as an agile coach
- 2.7 Facilitation and agility



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Module 3: Coaching for Team Members

In this module, the professional must demonstrate their knowledge of the context of agile methodologies, their approach and use.

- 3.1 Agile business coaching
- 3.2 Learning and non-learning
- 3.3 Emotional intelligence
- 3.4 Mood and emotion management
- 3.5 Motivation and types of motivation
- 3.6 Self-organization and responsibility
- 3.7 Feedback

Module 4: Coaching for Agile Teams

In this module, the professional must demonstrate their knowledge of the context of agile methodologies, their approach and use.

- 4.1 Coordination and commitment
- 4.2 Communication
- 4.3 Problems and conversations on the team
- 4.4 Team development
- 4.5 Team empowerment and decision-making
- 4.6 Meetings and ceremonies on the team

